



Community Action Plan – Soho First

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1. Introduction

Soho First developed out of the former Community First Panel – Soho Community First. The Community First programme in Soho Ward helped bring together many groups and organisations active in the area. In the last year of the programme it was decided to explore ways in which this partnership working could be taken forward after the programme finished. A community conference was organised to which groups and organisations were invited to attend – many had been recipients of Community First funding. A second meeting was convened at which the decision was taken to begin forming a Community Development Trust. A vision statement was also agreed together with some initial aims and objectives. The interim body for this Trust is called Soho First and there is a steering group – comprising individual residents, former panel members, and representatives from other groups and organisations active in Soho Ward. *A list of current Soho First interim steering group members is included in appendix 1.1.*

First Steps

The Community Development Foundation's First Steps programme has enabled Soho First to take this process a stage further by providing the opportunity to develop a community action plan. The purpose of the action plan is to determine the initial priorities for the area and the practical actions that will help make a positive difference to the neighbourhoods comprising Birmingham's Soho Ward.

The aim of the plan is to identify issues that the residents of Soho Ward wish to prioritize, through:

- Placing the actions within identifiable themes, whilst recognising that there is some overlap between themes;
- Focusing on some priority actions that will build on strengths and tackle issues that local people feel are most important;
- Identify how these actions might be achieved, including who might be involved and how they might be resourced;
- Identifying other issues, which can be addressed over the longer term.

2. Soho Ward Profile

Soho Ward is a diverse multicultural inner-city area situated on the west side of Birmingham. The area comprises several distinct neighbourhoods: Brookfields, Winson Green and Summerfield, Gibb Heath and Soho Finger, All Saints and Hockley. It is a mixture of residential properties, many dating from the Victorian period, industrial premises, and includes some notable public buildings such as HMP Birmingham Prison and City Hospital.

The ward of Soho has a population of just over 30,000 and a population density of some 63 persons per hectare. The area has a young population with 38% of residents aged 24 years and under. Unemployment is high at 10.2% but has steadily fallen over the past two years.

Educational attainment is lower than the city average with less than 50% qualified to NVQ Level 2 or above.

Levels of deprivation are high in Soho Ward with half the population living in the 5% most deprived neighbourhoods in England. Child poverty is high with 44.1% of children in the ward being defined as being in poverty. This is above the city rate of 37.1% and significantly above the UK rate of 25.1%.

A significant proportion (10.7%) of Soho's population do not speak English well, or at all and 35% were born outside of the EU countries. Ethnic minority groups in the area include Indian, Pakistani, Bangladeshi, Chinese, and African and African Caribbean groups. Of the working age population around 45% are of Asian background and 23% Black.

In some of the schools, class sizes have multiplied and turnover rates of children changing schools have increased.

A high proportion of residents rent their homes from Housing Associations/Registered Social Landlords and private landlords.

The ward is full of small enigmas; take for example, the length of residency. It has a higher than average residency of both less than 2 years and more than 10 years. In fact all of the residency criteria are significantly more in this ward than in England or Birmingham as a whole. The ward is said to have twice as many residents in communal establishments. *'A communal establishment is defined as managed residential accommodation where there is full-time or part-time supervision of the accommodation'. Examples include prisons and hospitals, small hotels and guesthouses, and sheltered housing if less than half the residents possess their own facilities for cooking'* (ONS, 2001). Such establishments include Winson Green Prison and its inmate capacity of 1,450 (www.justice.gov.uk), Birmingham and Solihull Mental Health NHS Foundation Trust establishments, Callum Lodge, Mary Seacole house and the Meadowcroft unit in Winson Green; as well as private establishments such as Beeton Lodge (a learning disability care home).

What's special about Soho?

Although there are difficulties and challenges in living in Soho, there are also many things that are special. We have tried to capture these in a "Wordle" based on the responses to the question – What is special about Soho? Proximity to family and friends are especially valued as are the local facilities, including local shops, schools and Children's Centre, library, parks and places of worship. The multicultural nature of the community is also greatly appreciated as are the support networks, neighbourliness and sense of community spirit. Soho is also well placed geographically in terms of the transport links and proximity to the city centre. There are lots of things to be proud of in Soho.



3. Community consultation

3.1 Previous work that has informed this plan

The action plan has been informed by information from several sources involving local residents and representatives from groups and organisations active in Soho Ward. Some of this consultation pre-dates the First Steps programme.

- Results from 39 questionnaires from Love Your Neighbourhood Event held at Summerfield Community Centre (see Appendix 1.2 for copy of questionnaire)
- Two community conferences held in October and November 2014
- A recent study of the Winson Green area by Octavius Learning and Development Partnership: 'A foundation on which to lay the concept of resident participation'

3.2 Recent consultation using the Listening form template

Following attendance at a First Steps training course run by Community Organisers Ltd it was decided to adopt this methodology to gain further insights into the difficulties and challenges that residents face; how in an ideal world they would like the area to be; and any ideas or actions that could be taken to make this ideal possible.

Sixty conversations were had with residents at various settings across the ward using the Listening form template as a guide. (See Appendix 1.3 for copy of the Listening form).

3.3 Summary of responses to questionnaires

In answer to the question - What three changes would you make in Soho Ward to make it a better place to live? – a majority of the responses (26) were about the environment. Ideas included the following:

- Cleaner streets
- More litter bins and emptied more often
- Environmental/Street wardens
- Prosecute fly-tipping
- More and better recycling
- Education about the environment

Other changes that residents would like to see included:

- Job opportunities and training (14)
- Community safety and a reduction in crime (14)
- Bringing communities together/more community involvement (9)
- Opportunities for children and young people (13)
- Better transport – especially public transport, walking and cycling routes (5)
- More support for families (4)
- More support for seniors (3)

3.4 Summary of the responses to conversations using the Listening form template

We focus here on the two questions on the Listening form:

- What are the difficulties about living in Soho?
- In an ideal world, how would Soho be in the future?

Environment again comes out as a key priority. Residents would like to see cleaner streets, less fly tipping, better use of green space, and landlords being held responsible for fly tipping and tenant behaviour.

Again, Community spirit – a more cohesive, friendly and tolerant community - was also a priority together with action on crime and safety, and employment and education e.g. access to ESOL classes and college courses. *See appendix 1.4 for a summary of the responses.*

3.5 The earlier study by Octavius highlighted the following issues:

- The multicultural/multilingual nature of the neighbourhood. This is seen by many as a positive aspect of the area. However, as some people don't speak English as their first language, this can be a barrier to communication between neighbours.
- Waste management is a key concern
- Finding time to commit to community activities and interact with neighbours – due to other pressures such as work, family, childcare etc.
- Opportunities for children and young people, including safe places to play outdoors and youth provision.'

3.6 Community Conferences held in 2014

The two community conferences held at Soho House Museum were attended in total by 46 local residents and representatives from local groups and organisations. An effort was made to try and identify five key priorities around which action might be taken. The following is a summary of the group responses:

- Creating a clean and safe environment
- Local economy – localism, enterprise support, employment, volunteering, apprenticeships and skills
- Bringing people together – including young and old, different cultures, community engagement (especially involving women) and information sharing
- Celebrating culture, heritage and identity – raising the profile of Soho Ward
- Activities and facilities for children and young people
- Health and well-being

3.7 Stakeholder mapping

In parallel to the development of the draft action plan we have been putting together a database of the individuals, groups and organisations in the area so that we can consult with them on the draft action plan.

4. Vision Statement

“Soho will be a vibrant community that both aspires and inspires, making the most of its assets. A community that provides opportunities to succeed; is respectful of other cultures; and gives people a voice!

A place where people choose to live because it is an attractive, safe and clean environment, with sustainable neighbourhoods. Somewhere with leisure facilities and employment opportunities for young and old.

To bring out the best and showcase the cultural diversity of the area. To inspire the community to invest in the community through time, enterprise and shared values.”

5. Priorities

The responses of the 162 people who participated in interviews or events detailed earlier highlighted a number of key priorities within Soho ward which over time Soho First would like to address. We have chosen to start with two – Environment and Bringing people together (Community Cohesion) – as these are areas which we feel are within our circle of influence, and where with limited resources we can make a difference within a reasonable timescale. Draft action plans for these two themes were developed and submitted to CDF as part of the First Steps programme for evaluation and comment. The draft action plans for each theme were then used as a starting point for further consultation at an event organised at Soho House Museum on Thursday 11th February 2016 with a view to inviting feedback and developing more detailed action plans.

Priority/Theme 1 – Environment	
Outcome	To create a safe and clean environment with sustainable neighbourhoods
Action	Develop an environment strategy and environment action plan in partnership with other stakeholders with a focus on resident involvement and priority neighbourhoods.
Why?	Environment consistently appears on the list of priorities for the area as identified by local residents in conversations, questionnaires and at events, including public meetings. The environment has an impact on how people perceive the area and in particular on how safe residents feel on the streets. It can also have a direct impact on public health through encouraging rats and other vermin. Action to tackle waste and litter can help bring people together and help restore pride and respect.
Who? (Lead & Partners)	Soho First will have an enabling role. Other potential partners include: Birmingham City Council – Fleet and Waste, District Place Manager, District Lead Officer, Community Support Officer; Social Landlords e.g. Midland Heart; representatives from Private Landlords; Residents groups and Neighbourhood Forums; Schools; and Faith groups/organisations
When? (Timescale)	Draft strategy and action plan to be completed within 6 months. Implementation of action plan to be carried out in phases with pilot neighbourhoods to be starting within 3 months of the strategy and plan being completed.
Resources	Funding or in-kind support to cover venue costs, refreshments, stationery, publicity and printing costs Partners to commit time and resources Funding for an environmental warden?
Evaluation	Monitoring at neighbourhood level through regular walk-about Resident feedback in target areas Feedback from Council on numbers of reports/complaints etc from target areas

Priority/Theme2–Bringing People Together (NB achieving some of this priority will occur as the work on the first theme occurs)	
Outcome	To create a community that provides opportunities to succeed; is respectful of other cultures; and gives people a voice.
Action	Develop a social cohesion strategy and action plan in partnership with other stakeholders with a focus on resident and organisational involvement.
Why?	The ward of Soho is very diverse offering challenges for different community groups to mix but equally the diversity offers many opportunities for celebration and showcasing the cultures and traditions of the different communities. Bringing people together is a feature of many of the conversations with local residents including greater resident involvement, more cross-cultural and inter-generational dialogue, and empowering young people.
Who? (Lead & Partners)	Soho First will have an enabling role. Other potential partners include: Residents groups and Neighbourhood Forums; Schools and Faith groups/organisations
When? (Timescale)	First meetings to discuss the strategy and action plan in early 2016. Draft strategy and action plan to be completed within 6 months.
Resources	Funding or in-kind support to cover venue costs, refreshments, stationery, publicity and printing costs Partners to commit time and resources
Evaluation	Success in developing a strategy and action plan within the required time frame. The strategy and action plan to include methods for evaluating the impact such as resident feedback and levels of resident involvement.

6. Action Plans

The community conference on 11th February at Soho House Museum was attended by 38 participants (*Please see appendix 1.5 for a list of those attending*). After an introduction to set the scene, the participants divided into two workshops looking at the action plans for Environment and Bringing People Together (Community Cohesion). This was followed by a feedback session where people could share the key outcomes from their discussions. Some photographs and comments from the event are included – *please see appendix 1.6*.

7. Delivery

Taking the plan forward

The plan is a working document and is intended as a starting point for further discussions about how to make the actions happen – who will take the lead on individual actions; who else needs to be involved; what resources are available, or required.

In order to implement the two action plans we will need to establish task groups. The role of the task groups will be to:

- Raise awareness about the plan
- Recruit others to be actively involved
- Work to make actions happen – either directly or by encouraging others
- Monitor progress
- Review the plan and update it
- Continue to engage with the community

Actions

The desired outcomes in the action plans for each theme are listed in order of priority. We have included some of potential partners, but we recognise that we still need to secure the commitment of other partners who will be important in achieving the desired outcomes. Where possible, timescales have been identified. Further work will be required to secure the resources required for some of the action points. We have also suggested ways in which the actions can be evaluated or monitored.

Soho First Community Action Plan – Environment – Final Draft

	Outcome	Action	Who? (Lead and Partners)	When? (Timescale)	Resources	Evaluation
1.1(a)	Increase pride and encourage ownership by local residents of the environment to create cleaner streets and gardens	<p>Main:</p> <ul style="list-style-type: none"> Promote and support In Bloom initiatives within Soho <p>Associated:</p> <ul style="list-style-type: none"> Encourage young people to engage through local youth groups/school as part of In Bloom Explore the idea of a reward system for residents who take part 	<p>Lead: In Bloom groups e.g. Winson Green In Bloom, Springhill In Bloom, Soho Youth Project</p> <p>Partners: Faith Groups Community groups Residents' groups with support from BCC Local business Local schools RHS etc</p>	<p>Planning March 2016</p> <p>Launch April/May</p> <p>Assessment July</p>	<p>HMP Birmingham – supply plants Garden suppliers e.g. Homebase, B&Q Funding through small grants and BCC</p>	<p>Representatives from each In Bloom group to visit the other In Bloom groups and offer feedback, advice and support</p> <p>Outcome of In Bloom assessments by RHS independent assessors</p>
1.1(b)	Increase the recycling of household waste by residents and encourage the 5 R's (Refuse, Reduce, Reuse, Reclaim, Recycle)	<ul style="list-style-type: none"> Promote recycling Showcase people who already recycle and reuse, including local organisations and social enterprises. 	<p>Lead: Partners: Involve Supermarkets Ladywood Furniture project on Dudley Rd Sue Ryder Foundation in Harborne British Heart Foundation FREE collection for goods in a saleable condition Octavius – Upcycle Birmingham Re-use Forum</p>	<p>Planning March 2016 Launch April</p>	<p>Spaces to store materials for re-use e.g. empty garage space, factories etc. Use recyclables for creative workshops&street art Clear bags to be utilised for cans and glass so Fleet & Waste crews can view the waste.</p>	<p>Tracking the amount of items recycled</p>
1.1(c)	Reduce the incidence of fly tipping in the area	<ul style="list-style-type: none"> Encourage residents to report incidents of fly tipping More signs to highlight penalties Enforcement to deter fly tipping Organise a skip it day for bulky items 	<p>Residents & In Bloom groups Local Councillors Birmingham City Council – Fleet & Waste and Street Scene Team BCC Enforcement Team Community groups Landlords Local business</p>	<p>Planning March 2016 Launch April/May</p> <p>Dates for street cleans with BCC and residents</p>	<p>Resident time and access to phone/email to report incidents Use of ASB diaries Staff to carry out enforcement. Hire of skips Dates of street cleans given out at Ward Committee Meetings</p>	<p>Number of reports made and feedback from residents on actions taken Regular walkabouts to evaluate impact Score streets – and compare with expected LA standards</p>

	Outcome	Action	Who? (Lead and Partners)	When? (Timescale)	Resources	Evaluation
1.2	Encouraging landlords to be more responsible Multi-agency Landlord Forum set up	<ul style="list-style-type: none"> Public meeting to discuss issues Dialogue with local landlords or representatives Landlord registration scheme Enforcement where necessary by BCC Community volunteers to monitor outcomes 	Lead: Partners: Residents' groups & Neighbourhood Forums BCC Landlord's forums? Letting agents Social Housing providers e.g. Midland Heart, Family Housing Birmingham Social Housing Partnership Temporary accommodation providers e.g. G4S	Summer 2017	Ward Meeting	Resident feedback e.g. at Ward Committee Meetings
1.3	Reducing litter from shops	<ul style="list-style-type: none"> Encourage shops to sign up to "Litter Charter" Posters in shop windows to show who has signed up Litter surveys to identify sources of litter Actions to put "Litter Charter" into effect 	BCC Community groups Local business Soho Road BID Schools	Summer 2017	Copies of "Litter Charter" Child-friendly version? Members of Soho Road Business Improvement District Dudley Road traders etc	Walkabouts to monitor impact Litter survey Monitor "visibility" of Charter – how are shops promoting it with customers?
1.4	More productive use of vacant land and buildings	<ul style="list-style-type: none"> Audit of vacant land and buildings – ownership and availability Support for schemes to develop land and buildings for community use at low rates e.g. proposed development of Muhammad Ali site for community use and cultural celebration 	Soho First with support from Birmingham City Council Soho Road Business Improvement District (BID) Community groups	Summer 2016 Item for Ward Committee Meeting	Business rates? Parking fees? Using the agenda item: Matters of Local Concern at Ward Meetings	Minutes of Ward Committee Meetings that record what actions have been taken

Soho First Community Action Plan – Bringing People Together – Final Draft

	Outcome	Action	Who? (Lead and Partners)	When? (Timescale)	Resources	Evaluation
2.1	Reducing individual isolation within the community as well as addressing needs of homeless & low income households	<p>Community events such as:</p> <ul style="list-style-type: none"> In Bloom events Knitting/book clubs Feed a neighbour scheme/cook & share e.g. Real Junk Food Project <p>To be shared with all residents' groups to decide on or suggest which community events e.g. Big Top event at Summerfield Park</p> <ul style="list-style-type: none"> Form task group to take initiative forwards Support development of spaces where all members of the community can gather and celebrate e.g. Muhammad Ali Centre 	<ul style="list-style-type: none"> Resident groups – Lead? Food banks Real Junk Food Project Karis Neighbour Scheme Jericho Foundation Faith groups/organisations Allotment owners Ex-offenders (HMP Birmingham user voice service) Big Top Group Schools Children's Centre Volunteers BCC Parks and Open Spaces team Kajans 	<p>Spring onwards</p> <p>Summerfield Big Top event – August 2016</p>	<ul style="list-style-type: none"> Donations from local Food banks/allotments & supermarkets Resident/school/community newsletters to promote and publicise Free community venues e.g. faith groups, libraries? Fundraising by task group e.g. small grants Publicity/marketing e.g. posters for GP surgeries, post offices, libraries, supermarkets etc - and leaflets for households 	<p>Resident/Donators feedback forms</p> <p>Photographs</p> <p>Planning Paperwork</p> <p>Publicity of such events</p> <p>Evaluation of Awards event</p> <p>Photos</p> <p>Stories/podcasts</p>
2.2	Connecting neighbours and encouraging good relationships between neighbours	<ul style="list-style-type: none"> Good Neighbours Award - Nomination system to be developed by local residents' groups involving other local residents 	Residents and local community organisations and Businesses	Summer onwards – annual event?	<ul style="list-style-type: none"> Certificates and Prizes Local councillors time to attend and or present certificates Residents newsletters Free community venue use for awards ceremony 	<p>Numbers of residents and groups/organisations participating.</p> <p>Records of event – photographs, video etc</p> <p>Coverage in media/social media</p>

	Outcome	Action	Who? (Lead and Partners)	When? (Timescale)	Resources	Evaluation
2.3	Directory of local organisations/opportunities for local community involvement e.g. training/events/volunteering	<ul style="list-style-type: none"> Set up task group to collate 	CDT	Within 18 months	Online resource initially.	Feedback from residents and groups/organisations listed as to effectiveness
2.4	Breaking down barriers to cohesion	<ul style="list-style-type: none"> Attend local community groups/schools etc User Voice Service to get involved in community projects e.g. In Bloom, Allotments, Big Top Group Language classes Cross-cultural activities e.g cultural appreciation of food, music etc Cross-generational activities 	<ul style="list-style-type: none"> CDT HMP Birmingham User Voice Service Community groups The Feast? 		<p>User Voice to prepare presentation that could be offered to schools/groups to prevent young people getting involved in crime/anti-social behaviour.</p> <p>Ex-offenders to offer their story and impact this route has had on present and future life</p> <p>One World Week</p>	

Appendix 1.1: List of Soho First Interim Steering Group Members

Name	Community Roles
Andrew Simons (Interim Chair)	Resident and Secretary of Winson Green Neighbourhood Forum
Barbara Quarless (Interim Vice-Chair)	Lead partner of Octavius Learning and Development Partnership
Adella Pritchard (Interim Secretary)	Community Minister in the area of Winson Green Neighbourhood Forum
Julie Berrow	Head teacher of Brookfields School
Thomas Cantwell	Resident Leader of Deers Leap Residents Association
Carol Henry	Resident Leader of CASE (Community Group)
Robert Higginson	North Edgbaston Residents Association
Georgina O'Hanlon	Soho Children's Centre Services Manager for Handsworth Rookery & Soho Children Centres
Mark Jastrebski	Chair / Coordinator of Knightstone Neighbourhood Watch and Big Top Neighbourhood Watch Road Show
Hermin McIntosh	Executive Director of Kajans Women's Enterprises
John Mall	Baptist Church Minister in the area of the Matthew Bolton Neighbourhood Forum
Catherine Ryan	Head teacher of RYAN Education Academy
Sybil Spence	Ward Labour Councillor
Paul Tyler	Baptist Church Minister in the area of Brookfields
Tim Nsamba-Vangua	Chair of Christian Union for Community Development UK

Soho Community First

Your views about Soho Ward



1. Which part of Soho Ward do you live in? [e.g. street/area or postcode]

2. Are you - male? female?

3. Which age group are you in? [please tick]

Under 20 21 - 30 31 - 40 41 - 50

51 - 60 61 - 70 71+

4. What makes you proud about Soho Ward? - What makes the area special?

5. What are the 3 issues that most concern you about the area where you live?
[e.g. these may be to do with housing, environment, crime, job opportunities,
education, health, having your say etc.]

1. _____

2. _____

3. _____

6. What 3 changes would you make in Soho Ward to make it a better place to live?

1. _____

2. _____

3. _____

Thank you for taking part

Appendix 1.3: Listening Form



First Steps Areas-Listening Form

1	What is really special about living here? – Why is great for you?
Build	
2	What are the difficulties about living in XXX? Do you have any concerns about what's happening now or for the future of the XXX? What is challenging for you at the moment? <i>What makes you frustrated, angry, sad or worried?</i>
Motivate	
3	In an ideal world, if all the difficulties/challenges were solved /overcome, how would XXX be in the future – what would it look like? What would people be doing and saying, how would they be feeling?
Direction /Aspiration	<i>Over the next 1-3 years.</i>
4	Can you think of any ideas or actions you could take to make that ideal vision possible, such as growing existing projects or developing new ones?
Action	
5	Do you know other people in the area who I should listen too? <i>Family, Friends, Clubs, Groups, Charities, Business Clubs etc.</i>
6	Where and when can I meet or see them? <i>Over a cuppa, Pub, café, regular meeting places, days and times etc.</i>
7	How would you like to be kept updated about our Community Plan? Facebook <input type="checkbox"/> Meetings <input type="checkbox"/> Newsletter <input type="checkbox"/> Email <input type="checkbox"/> Other:
8	Thank-you very much for your time! <i>I appreciate feedback-any comments on this experience?</i>

Appendix 1.4: Summary of responses from Listening forms

In an ideal world, how would Soho be in the future?

Environment – 15 responses

- Cleaner streets
- Better use of green space
- Fly tipping
- Landlords being held responsible

Community Spirit – 13 responses

- Cohesion
- A friendly tolerant community
- Happier community
- Peace of mind
- People wanting to live here

Crime and safety – 11 responses

- Police presence
- Issues around gangs and drugs – being free from this
- Feeling safe on the streets
- Free from fear of crime and intimidation

Employment and Education – 11 responses

- Support for business
- More job opportunities
- Education e.g. ESOL to help find work, access to colleges

What are the difficulties about living in Soho?

Environment – 24

- Rubbish and fly tipping
- Unused vacant land
- Private landlords not taking responsibility
- Littering
- Vermin

Crime – 20

- Drugs and gangs
- Drinking on the streets
- Gambling
- People feeling unsafe on the streets
- ASB – loud music, quad bike and motorbikes, speeding
- Road safety

New arrivals – 5

- Transient community

Other issues

- Parking
- Youth clubs and play areas for children
- Language barrier

Appendix 1.5: List of participants at Community Conference – Thursday 11th February 2016

	Name	Organisation
1	Mr Cunningham	Member of WIPPA
2	Eileen Cunningham	Sec of WIPPA
3	Ann Brookes	Octavius
4	Craig Buckley	Soho Road BID
5	Eric Lawrence	Pastor of Winson Green Seventh Day Adventists
6	Chester Morrison	Kajan's
7	Jo Jones	Spring Hill In Bloom
8	A Daly	"
9	G Edwards	Ellen Patch COM
10	F Warren	"
11	R Atkins	"
12	E Porter	"
13	Sue Godridge	Latimer Community Garden
14	R Coleman	Ladywood Conservatives
15	Chris Taylor	BCC Street Scene
16	Louise Chance	Midland Heart
17	Roger Atkin	
18	Rhona Rouse	WIPPA
19	Pat Whyte	
20	Junior McFarlane	
21	AnisaKauser	Via Gina
22	Cheryl Richards	Kajan's
23	Narinder Kaur	Chaplain at Nishkam Centre
24	Apsara	
25	Shelley Ballard	User Voice
26	Evangeline Cripps	BCC
27	Owen Brown	
28	Davinder Singh	
29	H Brown	Earth House
30	R Kayitesi	Earth House
31	Andrew Simons	Soho First & Winson Green Neighbourhood Forum
32	Barbara Quarless	Soho First & Octavius
33	Adella Pritchard	Soho First & Bishop Latimer United Church
34	Georgina O'Hanlon	Soho First & Soho Children's Centre
35	Carol Henry	Soho First
36	Mark Jastrebski	Soho First & Knightstone Neighbourhood Watch
37	Councillor Sybil Spence	Soho First & Ward Councillor
38	Thomas Cantwell	Soho First & Deers Leep Wood

Appendix 1.6: Feedback from the Community Conference on 11th February 2016

Comments on post-it notes about the event

I would like to be involved more and work at effective ways to recycle. Very good day.

Meeting was very informative & nice to meet new people. G Edwards & F Warren

Waiting to see fruition. Today was very informative. Well done

Good, but need more ideas to develop and clean the environment. Thank you.

An excellent platform for empowering local change

Very interesting. Quite good information. Happy to be here. Thank you.

Meeting/conference was well organised and well executed. Follow ups are vital because of lack of time available looking forward to future meetings. Owen Brown.

Good constructive discussions

It was a good discussion. Long to see the actions that move the problems forward.

Notes made on a separate piece of flip chart paper – “Your Comments”

Information in different languages – which ones are the most popular?

Hard to reach – offenders released from HMP

Good communication between people

We need a place for ex-offenders and 15+ children to explore skills and experience work

